

# Care and Maintenance Guide

## How to care for your Tristone Solid Surface



## CHOOSING THE IDEAL TRISTONE COLOURS

It is important to understand that certain dark colours, special design patterns and heavily pigmented colours are prone to show scratches, dust, haziness, and ordinary wear and tear more easily than our lighter, textured colours. The basic composition of Tristone remains the same however; the pigmentations are of a higher density for certain colours to produce rich, vibrant and other special textures. Highly pigmented colours will require more frequent care and maintenance to keep their appearance. Dark or vibrant colours or heavily pigmented colours require more maintenance and are not recommended in applications where the surface is exposed to heavy use or contact.

### 1. PREVENTING DAMAGE

In most cases, Tristone surfaces can be repaired with ease if accidentally damaged. However, be sure to follow these guidelines to prevent any damage to Tristone.

#### HEAT DAMAGE

Tristone surfaces have excellent heat resistant properties compared with other ordinary countertops. However, placing hot pans, as well as some heat-generating appliances such as frying pans or pots, can damage the surface. Always use a hot pad or a trivet with rubber feet to protect Tristone. Avoid subjecting Tristone Solid Surfaces to temperatures over 80 Degrees Celsius (170 Fahrenheit).

#### OTHER DAMAGE

Avoid exposing Tristone surfaces to strong chemicals such as paint removers and oven cleaners. Surfaces exposed to these chemicals should be promptly flushed with water. Prolonged contact will cause spots that may require extensive repairs.

- Do not cut directly on Tristone surfaces: always use a cutting board.
- Run cold water when pouring boiling water into sinks.
- Remove nail polish with a non-acetone-based nail polish remover and flush with water.

For more information, please contact our office.

**NOTE:** Dark colours may require more maintenance. Tristone's solid composition makes it easy to maintain because it is homogeneous. The surface can be restored to its original sheen by removing stains and scratches with a detergent. Periodic maintenance is recommended to retain surface quality and appearance.

### 2. CARE & MAINTENANCE KIT

#### Features & Benefits

- Solid Surface Care & Maintenance Kit includes everything required to look after a Solid Surface Worktop and keep it looking as good as new.
- Unlike most other work surfaces, Solid Surface can be repaired. So little accidents, stains or scratches can usually be removed with relative ease.

#### THE KIT INCLUDES THE FOLLOWING:

**Care & Maintenance Guide:** Detailed instructions of how to care for your Tristone Solid Surface Worktops & Sinks.

**Solid Surface Rejuvenate:** Use to remove persistent stains, scratches and to generally renovate your Worktop & Sinks if looking scratched and dull.

**Solid Surface Worktop Cleaner:** Use for everyday cleaning of the work surfaces & sinks and for the final clean after installation.

**Sanding foam pad 180 grit:** Use on severe stains.

**Abrasive Disc Pad White, Grey and Maroon:** Use on minor scratches and stains.

**Microfibre cloth:** Use with Solid Surface Worktop Cleaner for everyday cleaning.

**Disposable Gloves:** Use with Solid Surface Rejuvenate – always wear rubber gloves when using chemicals.

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### SOLID SURFACE REJUVENATE

#### Use on: Tristone Acrylic Worktops & Sinks

**Features:** Solid Surface Rejuvenate will renovate Tristone acrylic worktops and sinks.

- It is designed to remove minor scratches from solid surface worktops and sinks and leave them as good as new. Solid Surface Rejuvenate contains mild abrasive particles which when coupled with a white nylon pad will buff up the work surface.
- Use as and when required on worktop areas that are subjected to a lot of wear and tear. Or use to renovate your whole top when it becomes scratched and dull.
- Unika Solid Surface Rejuvenate is a ready to use specialist cleaner that will renovate the work surface safely.

**Directions:** · Shake well before using.

- Apply a bead of cream over the affected area of work surface.
- With the use of a wet white nylon pad, polish the cream into the surface using a circular motion. If necessary polish over the whole work surface. Always use the least abrasive pad possible to remove marks. Start with the white pad, rubbing the stain in a circular motion. If this is ineffective, progress to the more abrasive Grey Pad and finally the Maroon Pad. Always finish by using the White Pad in conjunction with Rejuvenate Cream.
- Clean the residue with a clean cloth and spray the affected area with Unika Solid Surface Worktop Cleaner and wipe off with a microfibre cloth.
- For the most severe stains, it may be necessary to use the light grey sanding pad. Remove the scratch then follow the above process to restore the work surface to its former finish.

### SOLID SURFACE WORKTOP CLEANER

#### Use on: Tristone Acrylic Worktops & Sinks

**Features:** Unika Solid Surface Worktop Cleaner is a ready to use everyday specialist cleaner, which tackles everyday grease and grime.

- Antibacterial care
- Cleans worktop safely – it is non hazardous, biodegradable and solvent free
- Cleans worktops without leaving smears to a sparkling clean finish.

**Directions:** · Spray directly onto work surface. Use a clean dry soft cloth to dry surface and buff to a finish.

- It is always best to clean up spills as they occur. However if any stains need further attention, allow Unika Solid Surface Cleaner 30 seconds contact time before wiping and rinsing.

If after using the products and methods described above you still cannot remove a stain or scratch or you have any more serious damage, it is strongly recommended that you contact your worktop provider or installer for further advice.

Alternatively you can contact Tristone UK Ltd who will be more than happy to advise or recommend a qualified repair agent.